

**MENARD COUNTY  
EMERGENCY TELEPHONE SYSTEMS BOARD**

**SPECIAL MEETING MINUTES**

**JANUARY 6, 2022**

The special meeting of the Menard County ETSB was called to order by Ken Yocom at 6:00 p.m.

Members Present: John Balster, Ken Yocom, Pat Rebbe, Karen Boensel, Dave King, Ben Hollis, Kevin Standley and Daniel Schirding.

Members Absent: Mike Chandler, Rich Brauer, and Ron Cooley

Guests: Bob Lott, Dara Worthington, and Mike Burg

**BOARD MINUTES**

- Minutes from the ETSB December meeting will be presented at the next regular meeting.

**911 COORDINATOR REPORT**

- 911 Coordinator Report will be presented at the next regular meeting.

**PSAP UPDATE**

- Central Square software presentation for new CAD system presented by Damon Marquis.
  - ▶ Central Square is a public safety software company. This demonstration will show GIS mapping and stop CAD frustration.
  - ▶ Current mapping piece with current vendor is not working properly due to less land lines, more cellphones and makes the current system fail.
  - ▶ Consumer grade needs smartphone capabilities with a full suite that provides better service, and you may procure ARPA fund grants to leverage funding.
  - ▶ Agencies are frustrated because 911 is the heartbeat. This software is a single database with Heritage and full capabilities with a full suite that starts from call through booking with one application not four.
  - ▶ Central Square is the only vendor that manages services that maintain all including servers, monitors data and has complete backup services with all upgrades included. It is configured specifically set for Menard County and also custom modules are available. It creates custom forms that are automated and paper free.
  - ▶ Central Square has a 99% customer rate as this system works, is user friendly, and has all technical support that always do their best.
  - ▶ With the start from call to end of service, data entry, dispatch, system maintenance to reporting all in less time than we currently have.
  - ▶ This will be a 12 month process that Central Square will guide us through the implementation from CAD to complete.
  - ▶ Central Square is available 24/7, 365 days open for tech support, transparency and customer success processes.
  - ▶ Software application demonstration was an excellent display on addressing, location, rapid SOS, forms and reports. It showed key information if flagged for alerts. Dispatch and mobile has same information with no separation of functionality.
  - ▶ Dara Worthington asked about ARPA funds. The county has a consultant but she wants to know if they could flag the COVID positive cases, etc.
  - ▶ This system could inventory evidence if it is bar coded

- ▶ Additional cost of Schneider mapping needs to be scrubbed from them. Interfacing CAD information for EMS could be an additional cost from quote.

New bid will be sent with what the county's needs are. The cost will be discussed at the next regular 911 meeting.

**NO OTHER REPORTS AT THIS TIME.**

**ADJOURN.**

- A motion to adjourn was made by Pat Rebbe and seconded by Ben Hollis. All aye. Motion carried unanimously.

The next regular meeting will be held on January 17, 2021, at 7:00 p.m. at the Menard County Courthouse.

Respectfully submitted,

Karen Boensel  
Secretary/Board Member